



Business Beyond Usual



Proven. Practical. Powerful.

The most successful businesses today use more than just a telephone to communicate.

In this age of information, voice over IP, distributed organizations and mobile workers, the telephone alone is no longer enough to stay competitive.

Vonexus has always realized the strategic importance of business communications is changing, and that enterprises must be able to handle multi-dimensional interactions between employees and customers.

That's why we took a Microsoft®-based approach to IP telephony—to give your enterprise an IP *communications* system, complete with IP PBX and other applications developed to manage phone calls as well as multimedia interactions and mission-critical data.

One **proven** IP communications server solution used in businesses worldwide to leverage Microsoft applications investments and replace PBX phone equipment, voicemail systems, ACDs, fax servers, IVRs and automated attendants to reduce costs.

One **practical** IP-based software suite to put a Windows Client softphone alongside business applications and messaging on the desktop for the information worker, and to equip office workers with every communications feature they need.

One **powerful** business communications platform to process e-mails and Web contacts along with calls and faxes, from headquarters and departmental operations to regional offices and wherever business takes your workforce.

All on an open software architecture designed for voice over IP, based on the SIP communications standard...and made for protection against the future.

Strategic business goals now require more than a telephone for communications.

They require an “interaction center.”

Proven. Practical. Powerful.

Reach beyond business as usual.

Take a Microsoft® approach to business and your enterprise gets a demonstrated advantage.

For productivity. For serving customers. For peace of mind.

Expanding that advantage is the reason Vonexus takes a 100% Microsoft-based approach to IP communications.

Several reasons, actually.

Move to voice over IP with minimal risk by deploying our single Microsoft-based server on your network for all voice and data needs.

Leverage the .NET strategy you're familiar with to pre-integrate Microsoft applications to that same server—Microsoft® Business Solutions—Great Plains®, Microsoft CRM, Outlook®, Live Communications Server and others.

Then combine the telephone, information and multimedia interactions in total feature sets for your workers... to optimize productivity and offer every customer a superior end-to-end experience.

Peace of mind? Taking a Microsoft approach to IP communications is only the first step.

Vonexus also builds on the same approach our parent firm has taken to multimedia business communications software for more than a decade.

Software “business tested” in thousands of mission-critical enterprises and contact centers around the world and recognized throughout the communications industry.

Proven software, now packaged in a complete Microsoft-based IP communications solution for your enterprise.

If you claim something as “proven” you had better back it up.

We back up our solutions with a proven lineage.



Proven



Practical

Your workforce relies on computers and phone devices and an abundance of information every day.

Employees serve customers, process orders, track supply chains, collaborate, message, and generally keep your business running.

Yet with one resource for telephone calls, a separate one for messaging and others for data, employees are expected to be more efficient and much faster in the service they provide.

In this age of information workers and the enterprise as an interaction center, Vonexus integrates communications and business applications on the PC to put everything at a user's fingertips.

Microsoft®-based IP telephony for calls, faxes, Web chats and IP conferencing from the desktop. Pre-integrated Microsoft applications for messaging, screen pop and information management.

Leverage VoIP for broadband services and our integrated Mobile Corporate Communications platform for presence management and remote access to voice and data, and employees can even work and collaborate from home, from distributed offices, from a customer's location...

But we also give departments and workgroups all the basic tools you'd expect from a phone system.

Voice over IP phones. ACD and automated attendant for call routing. Voicemail, transfer, hold, caller ID and other features—all designed for practicality.

Gains in productivity and service have to start somewhere.

Starting with your communications system makes the most sense.

Communications adaptability is the most powerful way to conduct business.

More headcount manning the phones used to give a business all the power it needed to increase revenue.

Not anymore. Business success now requires providing an interaction center environment for your customers, complete with multimedia touch points for the phone as well as data, e-mail, fax and Web services.

Extend those touch points from the main office to every department, remote office and mobile employee in your organization, and revenue streams multiply accordingly.

The trouble is, market and customer requirements change. Constantly.

And adapting to them—rapidly, before your competitors do—is nearly impossible with a bunch of non-integrated communications systems and technology silos.

Vonexus gives you a single software platform and flexible multimedia applications to launch competitive global service options, real-time communications and standards-based integrations to the business process.

Applications tightly pre-integrated in one powerful solution to support multimedia interaction channels across your enterprise, and to future-proof your application development investment.

The only thing more powerful are the revenues you generate...without having to increase headcounts.

Adapting to new communications needs is critical for any business.

True power, however, goes to the business that adapts quickly.





Solutions

Microsoft®-based IP communications.

One proven, practical and very powerful platform.

Every business should look for adaptability and investment protection in a communications solution. Vonexus provides both with an open standards software platform and IP-based product applications made to fit your business's strategic mission.

Enterprise Interaction Center® Complete IP communications for Microsoft customers

Imagine a single IP PBX phone system that's 100% Microsoft-based software and ready for voice over IP out of the box.

Now imagine it giving your enterprise these feature-rich applications in a single server:

IP PBX call processing, auto attendant, fax, voicemail, IVR, unified messaging, presence management, Follow-me, ACD/contact center capabilities, Web services, recording, and a Mobile Corporate Communications platform for remote system access.

All fronted by a unified Client user interface and softphone for desktop call and interaction control, and backed by a single administration interface for IT staff to manage it all.

Also imagine processing mission-critical information alongside interactions using the same system. Pre-integrated plug-ins for Microsoft® Business Solutions applications make it possible, while embedded Client call and interaction controls in Great Plains®, Microsoft CRM and Live Communications Server make it easy for end-users.

Users can even get rules-based call handling with an Outlook® .NET Edition Client directly in the Outlook environment.

And if that's not enough, integrate the products your business needs from the Windows® XP, Windows Server System™, Office Online and Windows Mobile® lineups.

Voice, data, multimedia *and* VoIP?

We simply call it EIC.

Business markets are more diverse than ever, as are the business communications solutions they require.

Diversity and market trends that constantly change are why we made our solutions adaptable.

Vonexus developed its 100% Microsoft®-based IP communications and phone system software exclusively for businesses using Microsoft's product families.

Also for companies looking to lower costs and gain long-term investment protection by deploying voice over IP (VoIP) and Microsoft-based standards, our SIP-architected software for IP telephony communications, unified communications and Meet-Me conferencing deliver next-generation solutions that support VoIP out of the box.

And whether your business is centralized in one location or looking to consolidate distributed branch offices,

regional offices and remote and mobile workers on a single communications platform, our solutions are powerful enough to do whatever you need.

Regardless of the market your business is in, Vonexus lets it make a favorable and lasting impact.

From new customer touch points, to enhanced inter-company communications, to metrics that help measure effectiveness, Vonexus offers hands-on ownership to speed communications and information process changes for all user types, including C-level, mid-level and IT users.

Staying ahead of changing market trends is one thing.

Leveraging them for a competitive advantage is better.



Markets



Possibilities

Business as usual with a basic telephone doesn't work anymore.

Getting a strategic advantage requires making your enterprise an interaction center.

Vonexus set out with one mission:

To combine IP PBX voice capabilities, SIP-supported voice over IP, and Microsoft business applications in one pre-integrated IP communications solution for Microsoft customers—to transform their business into an interaction center for them.

So we started with a Microsoft®-based approach to IP telephony...

Modeled our solution on a **proven** IP communications server solution used in businesses worldwide and designed to maximize their Microsoft applications investment...

Pre-integrated it with a **practical** IP-based software suite for voice and data, a unified desktop Client and softphone, and phone system features for information workers and office workers...

Constructed it on a **powerful** standards-based multimedia platform to support global service options, distributed organizations and enterprise-wide integrations to the business process...

And introduced the **Enterprise Interaction Center**® software for *every* strategic goal your business wants to achieve.

Business Beyond Usual.

Vonexus makes it possible.



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