

# Polycom® Global Management System™

Manage enterprise-wide video communication networks



## Benefits

### Centralized control of video conferencing network saves time, resources and costs

- Easy-to-use graphical user interface for at-a-glance network status
- Automatic software uploads to networked video/voice conferencing devices to ensure timely system upgrades
- Multilevel permission and access levels optimize video conferencing network security
- Devices automatically register for easy deployment

### Real-time monitoring and remote network management insures video conferencing network integrity

- Graphical and remote alerts immediately notify administrators of issues minimizing network downtime
- Management console and network control is accessible from any Web browser
- Integrates with The Polycom Office™ with comprehensive support on Polycom video devices

### Comprehensive directory services makes dialing video calls simple

- Dialing is as simple as a push of a button using the Global Address Book and Polycom OneDial™
- Integrates with gatekeeper functionality for seamless operation and management with Polycom OneDial
- E.164 support enables video calls to be dialed by name, extension, or alias
- Leverages the replication of the LDAP directory to support a worldwide directory of video devices deployed globally

### Maximizes investment in video conferencing network

- Aggregated network data reduces operating and administration costs
- Call detail reporting provides network usage statistics and reports for charge-back accounting
- Comprehensive management and control reduces IT resource support requirements

Designed for IT professionals, the Polycom Global Management System is a Web-based system management software solution that enables centralized support of enterprise-wide, video communications networks.

The feature-rich software includes six major components: System Management, Global Directory, SoftUpdate, Provisioning, Account Management, and Reports. Centralized call directory, intelligent dialing features, and remote alert notification, Global Management System make the Polycom V-Series, ViewStation®, iPower™ and ViaVideo® product lines as easy to use as a telephone.

Zero-administration directory services, remote video monitor, call detail record, and centralized diagnostics over your LAN/WAN enable increased responsiveness while reducing video communications support costs.

### Make Great Things Happen with Polycom Global Management System Management Software

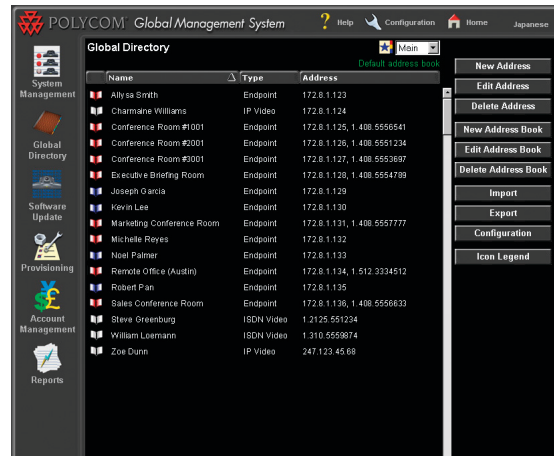
In today's Internet driven world, the ability to conduct real time communication and collaboration has become critical to an organization's survival. As the market leader in voice, video, data and Web solutions, our award-winning conference technology makes it easy for people to interact and maximize productivity — over any network, in just about any environment, anywhere around the globe. That's why more organizations worldwide use and prefer Polycom conferencing solutions. Because when people work together, great things happen. See how you, too, can achieve great things with Web-based system management software solution.



VideoVoiceDataWeb

# Polycom Global Management System

The Polycom Global Management System Web interface makes managing your enterprise-wide video network simple



## Benefits

**Ease-of-use** – Global Management System makes dialing as easy as pressing a single button. Any endpoints that register to Global Management System can be seen by other endpoints in the Global Directory

**Zero-administration directory services** – Enterprise-wide global directory services include Polycom OneDial™, E.164 dialing, auto registration, and the ability to link with other directories using LDAP

**Cost effective** – Reduces operating and support costs by aggregating all video communication network data, giving you a greater return on your investments

**Enable mass video communication deployment** – The ability to centrally manage a video communication network with a full set of advanced features such as Provisioning and SoftUpdate

**Increase system uptime** – The ability to proactively alert IT managers of problems by notifying administrators through e-mail, pager, or cellular phones using remote alert notification

**Give control to administrator** – Enable administrators to create individual and group permission levels and access, preserving the integrity of the super user

## Management features

**System management** – Manage and monitor all video communication devices from one screen including any devices with an embedded Web-based server

**Global directory** – Maintain all global video numbers in one location so they are accessible from any directory

**SoftUpdate** – Device software can be immediately updated in groups or individually, at a scheduled time

**Account management** – Set up accounts to be used in tracking or restricting the use of video equipment

**Reports** – Logs all activities to be used for customer or department billing, or to proactively troubleshoot systems that may have more errors than normal

**Manage system** – Web interface can easily be accessed remotely to change virtually any endpoint setting including dialing a video phone number for an inexperienced user

**Provisioning** – Create profiles of V-Series, ViewStation and iPower product line settings that can be sent to newly installed systems

**Auto Device Registration** – Devices will automatically register for easy deployment

**Multiple security permission** – Creates individual and group permission levels and access

**SoundStation VTX 1000®** – Management support including SoftUpdate

## Directory services

Creates, edits, archives, imports, and exports address books

Automatically applies in-country and international dialing rules

Polycom video conferencing systems on your LAN can be automatically registered into the Global Directory, reducing time for manual entry

LDAP support allows replication of entries for distributed Global Directory servers

Supports E.164 dialing

Integrates with Polycom OneDial™ in Polycom PathNavigator™

Integrates with Polycom Data Store.

## System requirements

- 650 MHz Intel® Pentium® III or compatible
- 256 MB RAM
- At least 300 MB free hard-drive space
- Microsoft® Internet Information Services 4.0 for Windows® 2000 Server and 6.0 for Windows Server 2003

- Microsoft Active Directory (if using the LDAP directory services option)
- Internet Explorer 6.0 with Service Pack 1

One of the following server operating systems:

- Windows 2000 Server with Service Pack 3
- Windows Server 2003

### Client console requirements

One of the following client operating systems:

- Windows XP
- Windows 2000 (Professional or Server)
- Internet Explorer 6.0 or higher

### Video software requirements

- HDX (all software versions)
- V-Series (all software versions)
- ViewStation 7.x or higher
- ViewStation SP 6.x or higher
- ViewStation FX/EX 5.x or higher
- ViaVideo 5.x or higher
- iPower 5.x or higher
- WebCommander™ 5.x or higher
- MGC™ 5.x or higher
- VTX™ 1.3 or higher

### License

- License Packs of 5, 25, 100, and 500

Polycom Global Management Systems comes with a 90-day maintenance support program providing for Software Update (Bug Fixes) and Upgrade (New Features) Releases as part of the product purchase. To continue to receive support and new product releases beyond 90 days, purchasing a maintenance contract is the most economical solution. Contact your Polycom Reseller or a Polycom Sales Representative for more details.

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